## PACIFIC BOOKSTORES PURCHASE GUIDE

ONLINE SALES	
ONLINE ORDER (BOOKSHOP) (Home Delivery OR Self Collection)	<ol> <li>Please visit our website - <a href="https://www.pacificbookstores.com/">https://www.pacificbookstores.com/</a></li> <li>An account is necessary for ordering</li> <li>Please place order early. Home Delivery and Self-Collection slots are available on first-come-first-serve basis</li> </ol>
ONLINE SALES PERIOD	21 <sup>th</sup> Oct to 27 <sup>th</sup> Oct (P1 Early Sales) (For Collection on 1st November ONLY) 15 <sup>th</sup> Nov to 14 <sup>th</sup> Dec 2024 (All Levels) (Subject to slot availability)
HOME DELIVERY CHARGES	Local delivery charge of \$14.90
SELF COLLECTION HOURS	Kindly refer to the Dates and Time stated online
PAYMENT OPTIONS	PayNow (QR code), Credit/ Debit Cards  NTUC Care Fund (e-voucher),
CANCELLATION/EXCHANGE POLICY	1) All purchases are final and no cancellation. 2) No refunds allowed and only exchange will be entertained.
FAQS	https://www.pacificbookstores.com/faq
ONSITE SALES (IN SCHOOL)	
WALK IN PURCHASE HOURS @ PRIMARY	1 <sup>st</sup> November 2024
PAYMENT OPTIONS	PayNow (QR code) NTUC Care Fund (e-voucher) Cash
CUSTOMER SERVICE CONTACT	HOTLINE: 69298012 (Mon to Fri 9.00am to 5.00pm excluding eve of public holidays) EMAIL: sales@pacificbookstores.com

If you intend to apply / are applying for Financial Assistance with the school, please do <u>NOT</u> make any purchase first. Please wait for the school to inform you of your application status.