




PARENTS' GUIDE TO DEVICE USE FOR HOME-BASED LEARNING (HBL)

NAVIGATING YOUR DEVICE

Getting Started

Key applications have been pre-loaded on your device.

Refer to the screenshots below to learn how to access your files , applications  and internet .

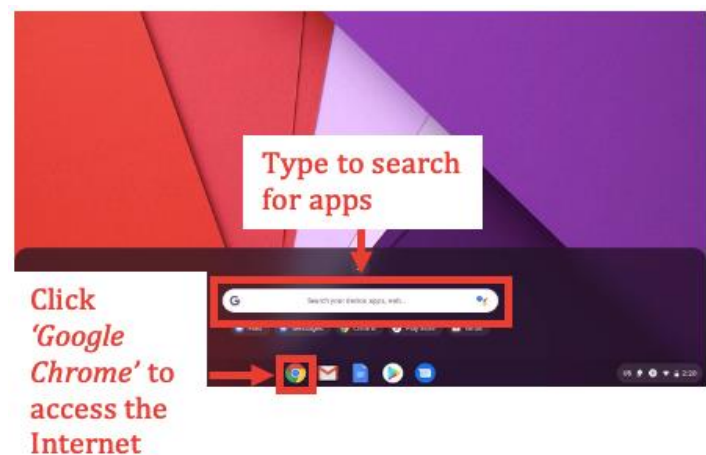
Windows



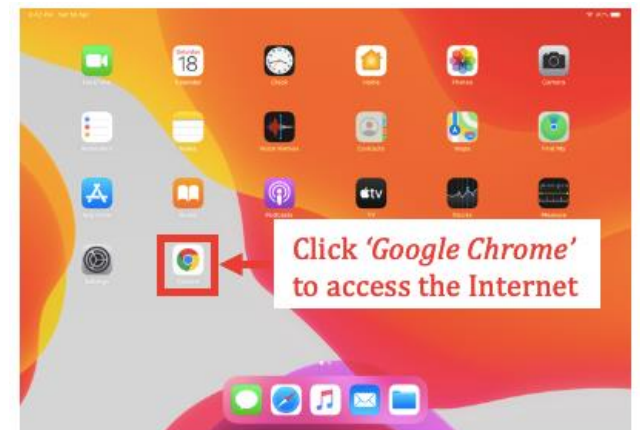
Macintosh



Chromebook



iPad




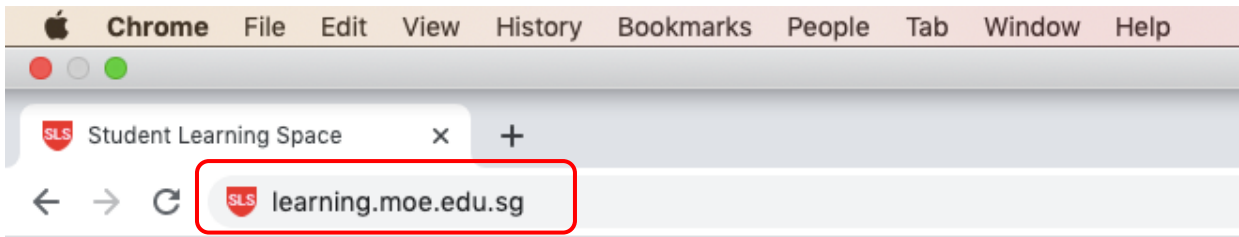
Android Tablet



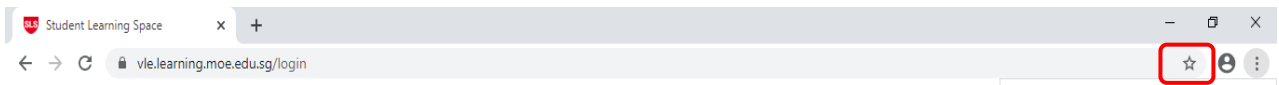
Bookmarking Website Links

Use bookmarks or folders to organise frequently used websites so that you can easily access them.

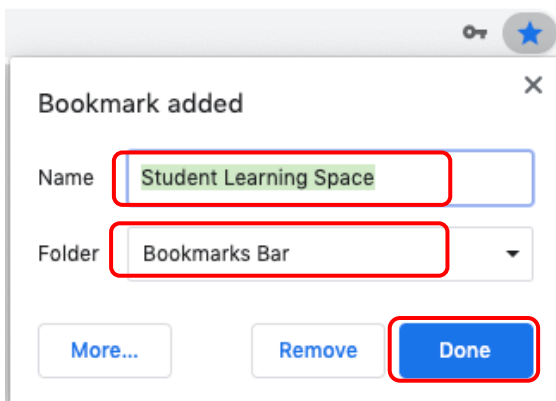
- 1 In your  browser, type in the website that you wish to bookmark.



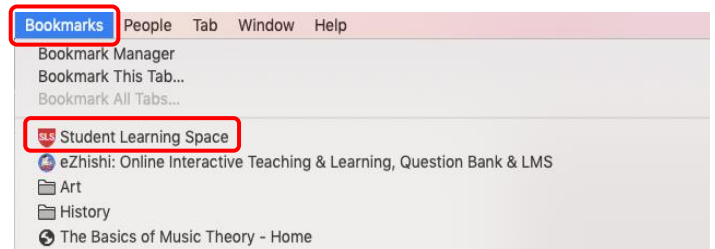
- 2 In the same browser window, click on the  at the right of the screen.



- 3 Label your bookmark and select the Bookmark Bar. Click Done!



- 4 Click the Bookmarks Tab at the top of the browser window to locate your saved bookmark.



Suggested Website Links to Bookmark

Below are some suggested websites that you should get your child to bookmark.



<https://learning.moe.edu.sg>

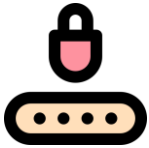


Anglo-Chinese School
(Primary)
A Methodist Institution
(Founded 1886)

<https://acsPRI.moe.edu.sg>

TROUBLE-SHOOTING SLS

Student Learning Space (SLS) Self-Help



Forgot SLS Password

- Step 1: Your child can self-reset password using [FORGOT PASSWORD](#) Reset Link
- Step 2: Your child can self-reset password by Answering Security Questions
- Step 3: Contact School's Helpdesk or Subject Teacher to reset your child's password
- Step 4: Contact SLS Helpdesk to reset their password



Forgot SLS Username

Your child's username is usually the first 5 characters of their full name and last 4 digits of their birth cert or NRIC together with the alphabet, e.g. TANAH2345X.

If your child is still unable to obtain his / her Username, please contact their Form / Subject Teacher.



Unable to login after many failed attempts

- Step 1: Try self-help to reset your child's password first
- Step 2: Contact School's Helpdesk or Subject Teacher to reset your child's password
- Step 3: Contact SLS Helpdesk to reset their password

Other Login Issues

The SLS Helpdesk information can be found at Login Troubleshooting at the footer of the Login Page footer.

[Login Troubleshooting](#)

[Terms of Use](#)

[Privacy Statement](#)

[Report Vulnerability](#)

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Some Helplines

You can contact the following if you require additional support on SLS and devices.

SINGAPORE

STUDENT
LEARNING SPACE

LEARN ANYTIME, ANYWHERE, AT ANY PACE

For SLS Helpdesk: 6702 6513 or

helpdesk@sls.infinity.com

(Mon-Fri, 4pm – 9pm, Sat: 9am – 3pm)

The helpdesk will need to verify your child's identity using the security questions that your child had set up when his / her account was first activated.



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For School Office: 6250 1633

(Mon-Fri, 8am – 4pm)



For Technical Help with school loan devices: 6250 1633

VIDEO CONFERENCING TOOLS



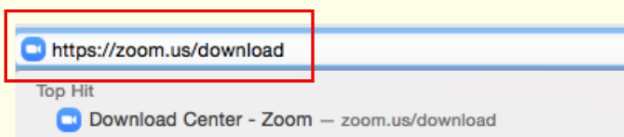
WHAT IS ZOOM?

Zoom is a video conferencing software that allows your child to attend live lessons with his/her teacher.

DOWNLOADING ZOOM

For computers

- 1 Go to <https://zoom.us/download>



- 2 Click 'Download' to download Zoom Client for Meetings

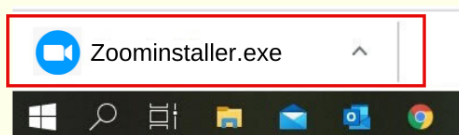
Zoom Client for Meetings

The web browser client will download automatically when you start or join your first Zoom meeting, and is also available for manual download here.



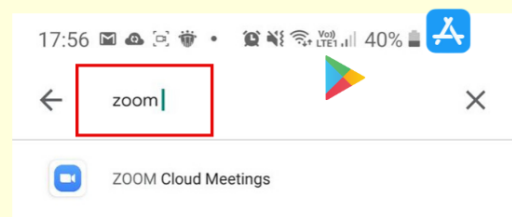
Version 4.6.11 (20561.0413)

- 3 Click the 'Zoominstaller.exe' to install Zoom onto your computer

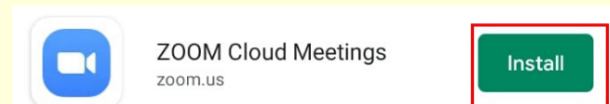


For mobile phones or tablets

- 1 Search 'Zoom' on App store or Google Play Store

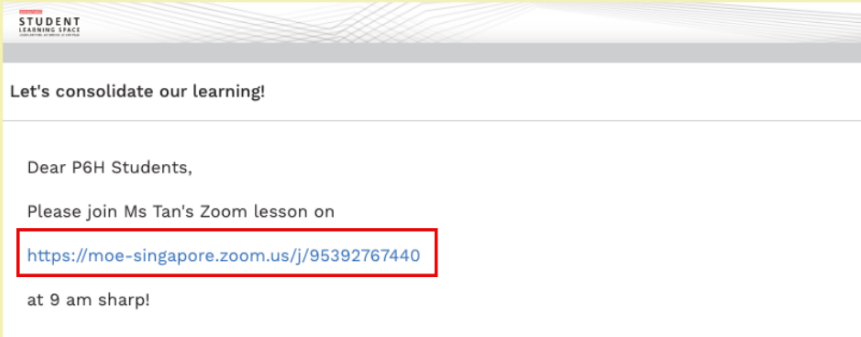


- 2 Click 'Install' to download Zoom Cloud Meetings Application



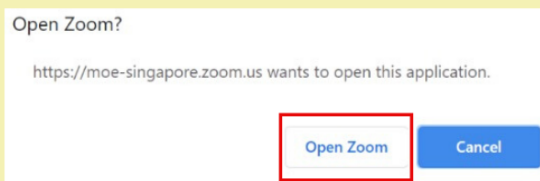
JOINING A ZOOM MEETING

- 1 Click the Zoom link sent by your child's teacher

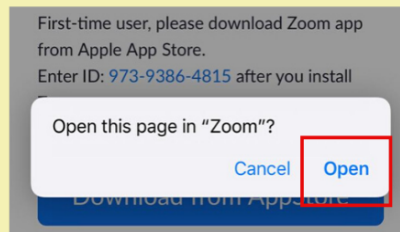


Remind your child **NOT** to share the Zoom link with anyone.

- 2 Join the meeting by clicking 'Open Zoom' on computers or 'Open' on mobile phones or tablets

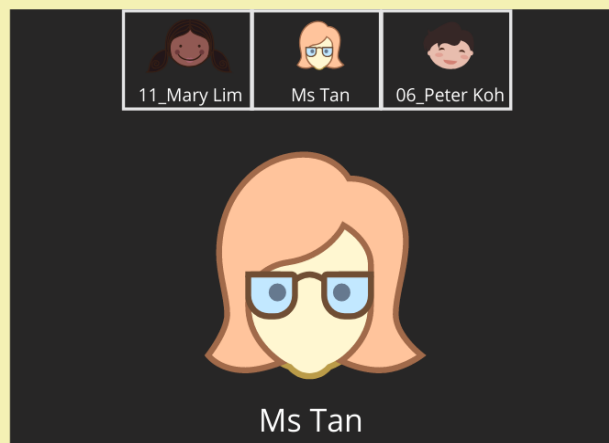


For computers



For mobile phones or tablets

- 3 Your child has now joined the live lesson. The lesson will start once everyone is ready!



Remind your child to start the video and mute the microphone when joining the meeting